GOVERNMENT OF INDIA
URBAN DEVELOPMENT AND POVERTY ALLEVATION
LOK SABHA

UNSTARRED QUESTION NO:5512
ANSWERED ON:24.04.2001
TELEPHONE FACILITY IN CPWD ENQUIRY OFFICES
PUTTASWAMY GOWDA

Will the Minister of URBAN DEVELOPMENT AND POVERTY ALLEVATION be pleased to state:

(a) whether some CPWD enquiry offices in Delhi, particularly in Sector IV Pushp Vihar, is without telephone facility due to which the residents face a lot of difficulty in registering their complaints;

(b) if so, the reasons therefor;

(c) the date from which the aforesaid enquiry offices are without telephone facility, office-wise ; and

(d) the time by which all the enquiry offices are likely to be provided with the telephone facility?

Answer

MINISTER OF STATE FOR URBAN DEVELOPMENT & POVERTY ALLEVIATION (SHRI BANDARU DATTATREYA)

(a): Enquiry offices in sixteen colonies in Delhi, including Sector-IV, Pushp Vihar are without telephone facility.

(b): It was not considered necessary to install telephones in all these enquiry offices except Pushp Vihar because the area served by some of them is relatively small while in other cases, the enquiry offices are located close to the CPWD Division/Sub-division offices through whom complaints can be passed on to the enquiry offices.

(c): All the sixteen listed enquiry offices are without telephone facility from the very beginning.

(d): An application for providing telephone facility to enquiry office Sector-IV, Pushp Vihar has already been submitted to MTNL in January 2000. The telephone connection is awaited. As regards other enquiry offices, there is no proposal at present for providing telephone facility to the other 15 enquiry offices.